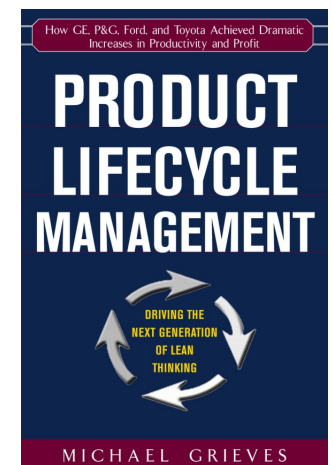
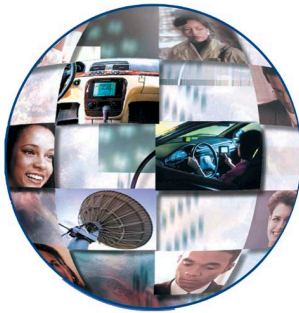
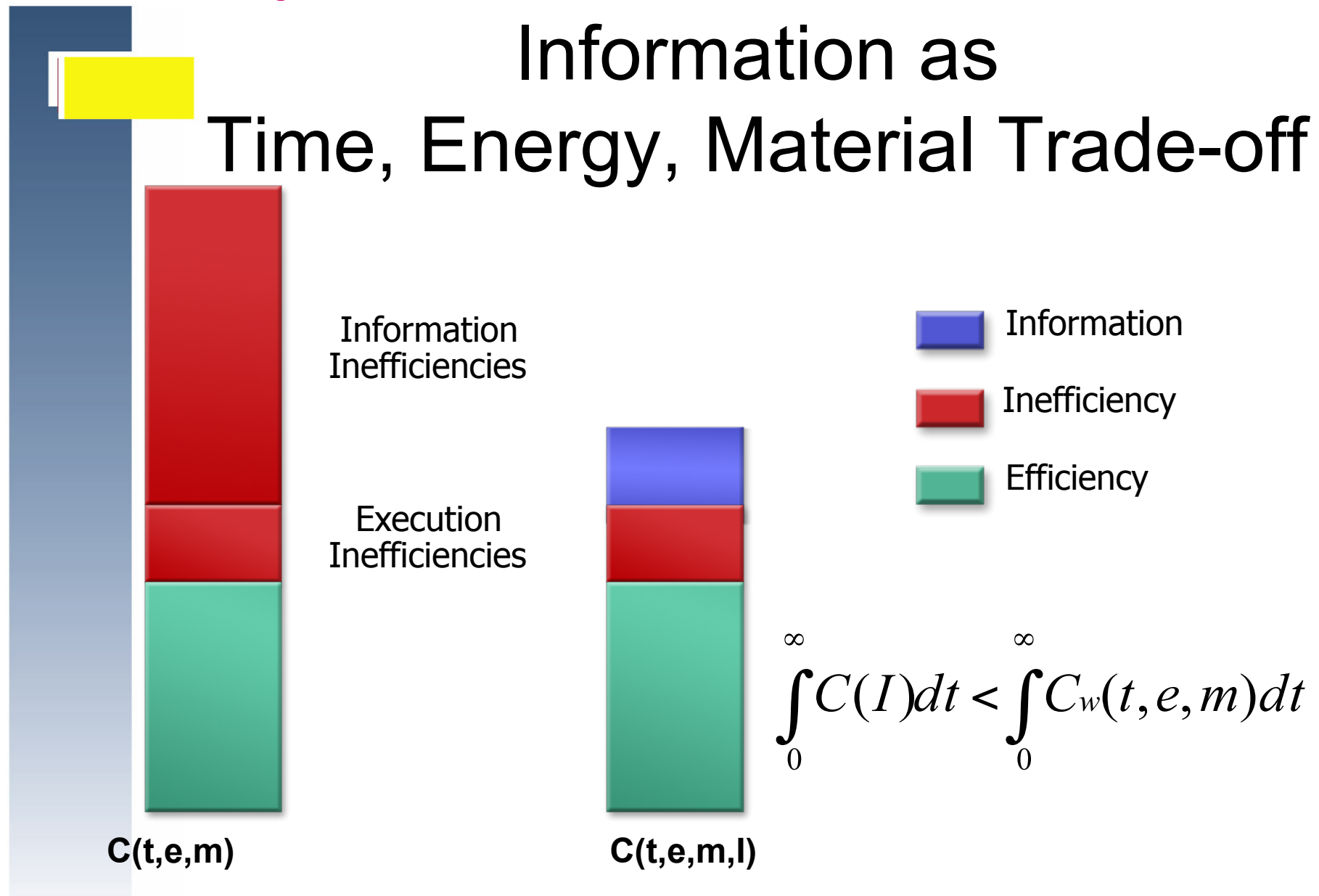


# Virtually Perfect 2010

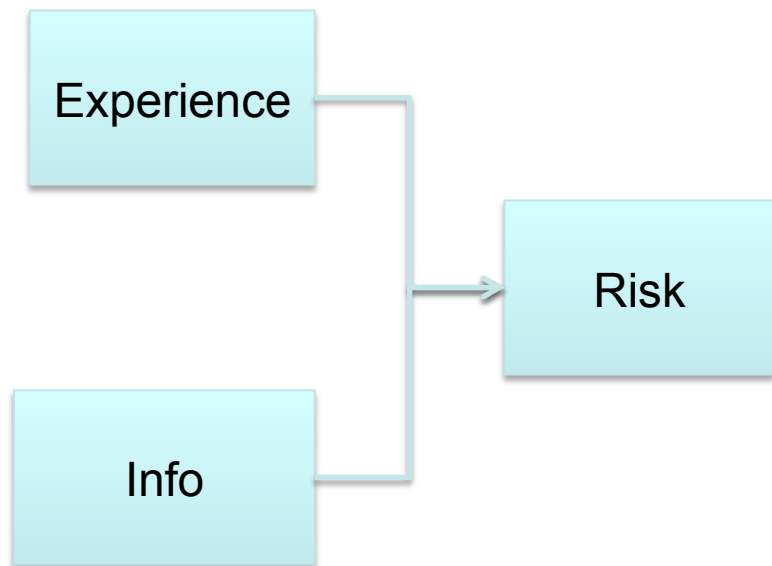
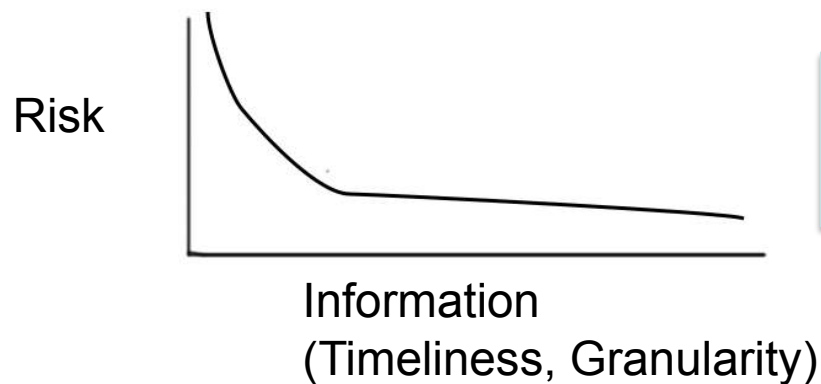
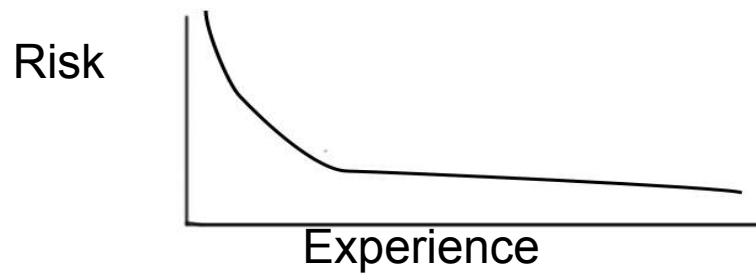
Dr. Michael Grieves  
[mgrieves@ameritech.net](mailto:mgrieves@ameritech.net)



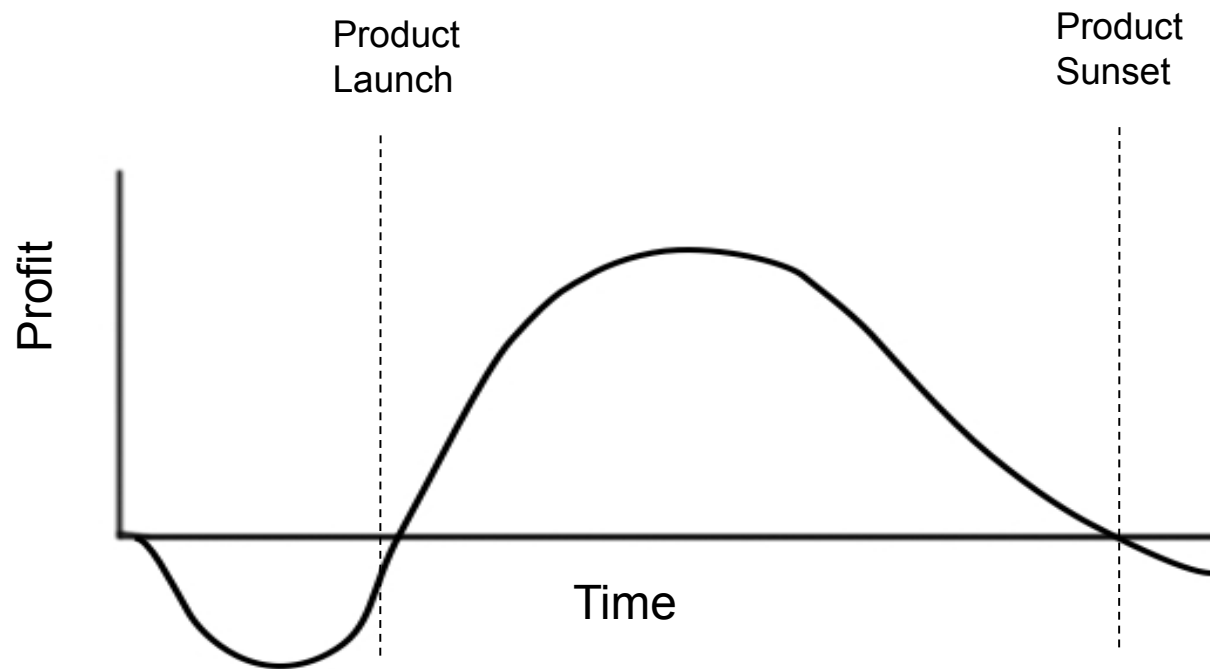
# Information as Time, Energy, Material Trade-off



# Risk vs. Experience and Information



# Product Lifecycle Classic Profitability Curve

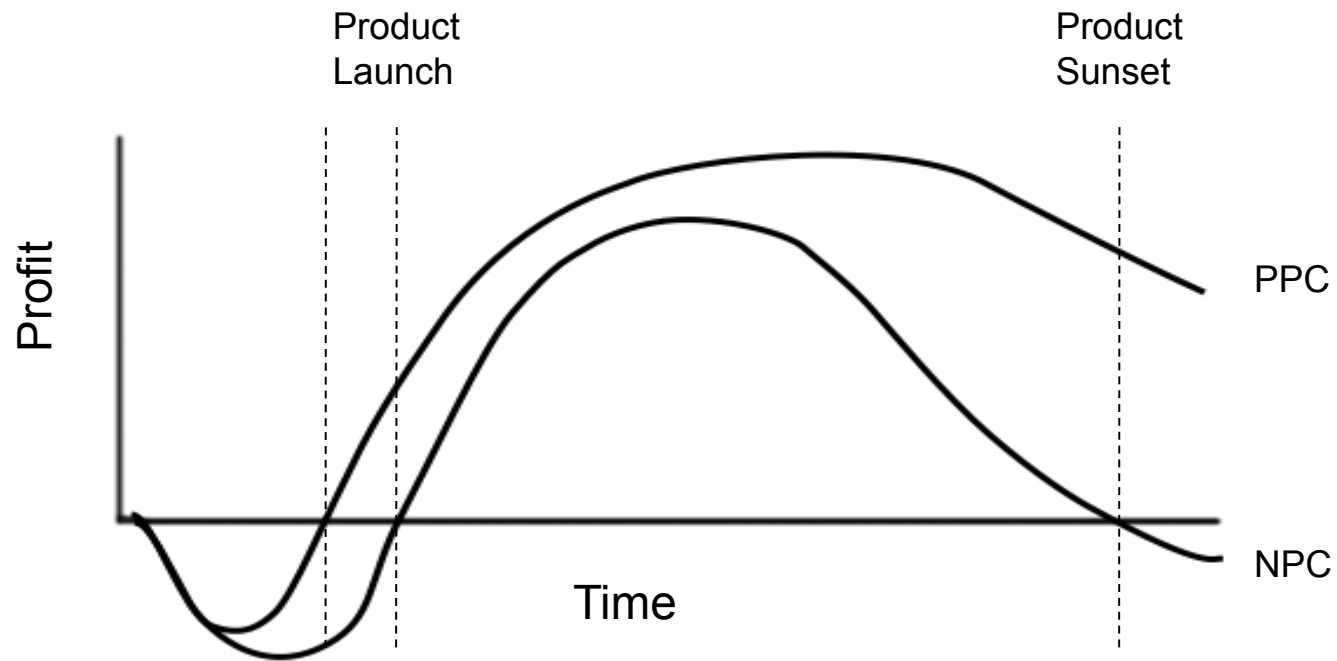




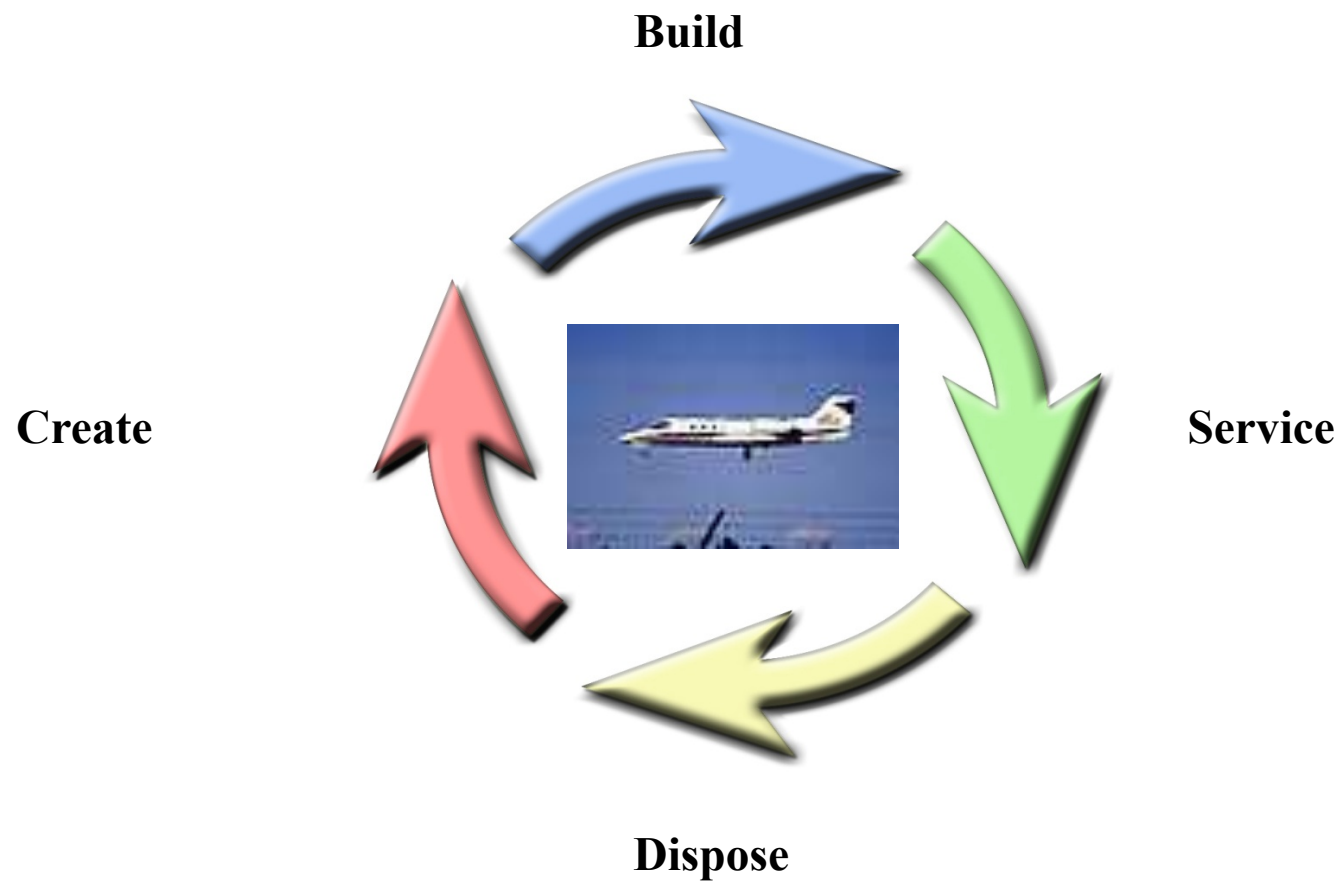


# Product Lifecycle

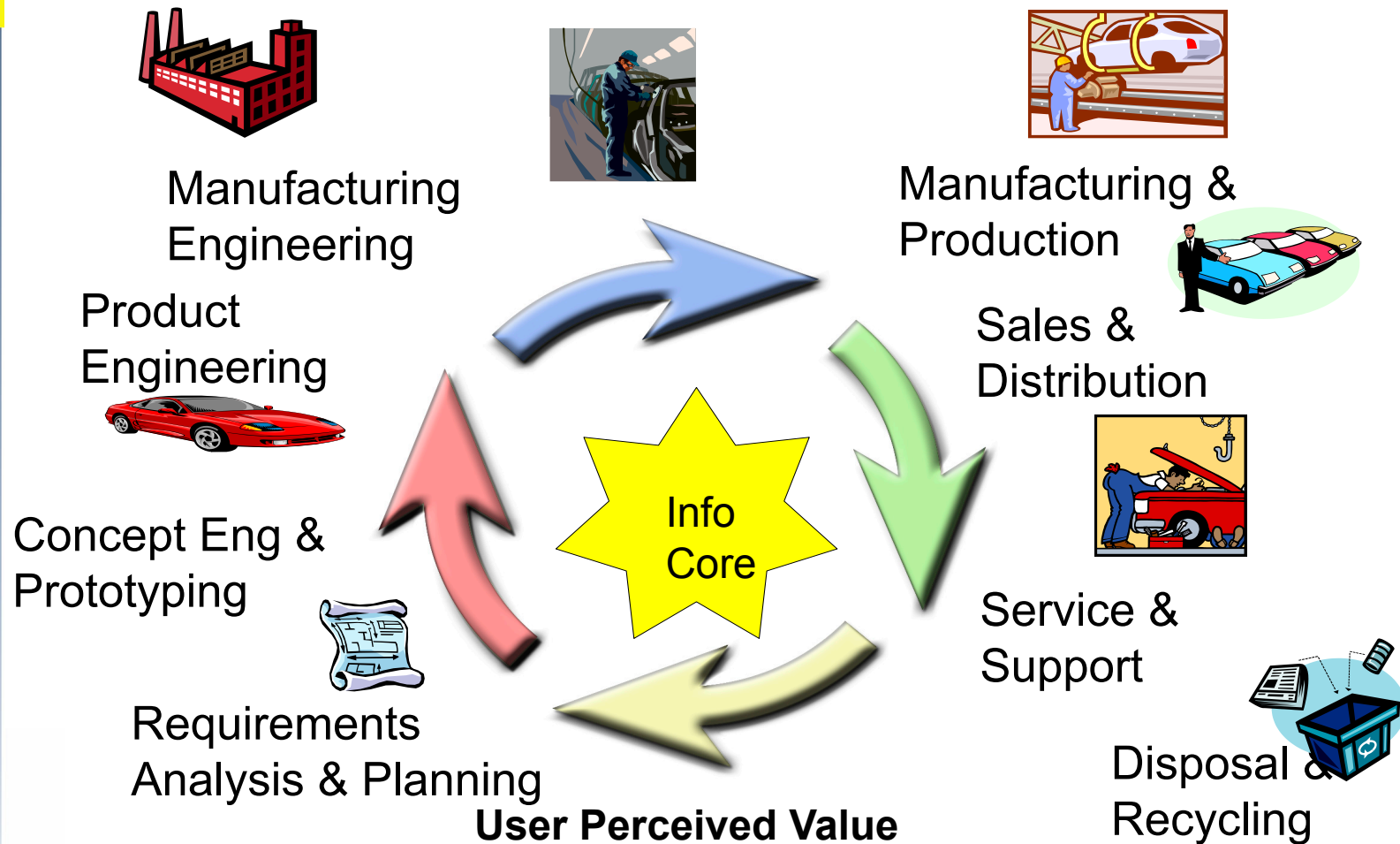
## PLM Profitability Curve



# Product Lifecycle – 4 Phases

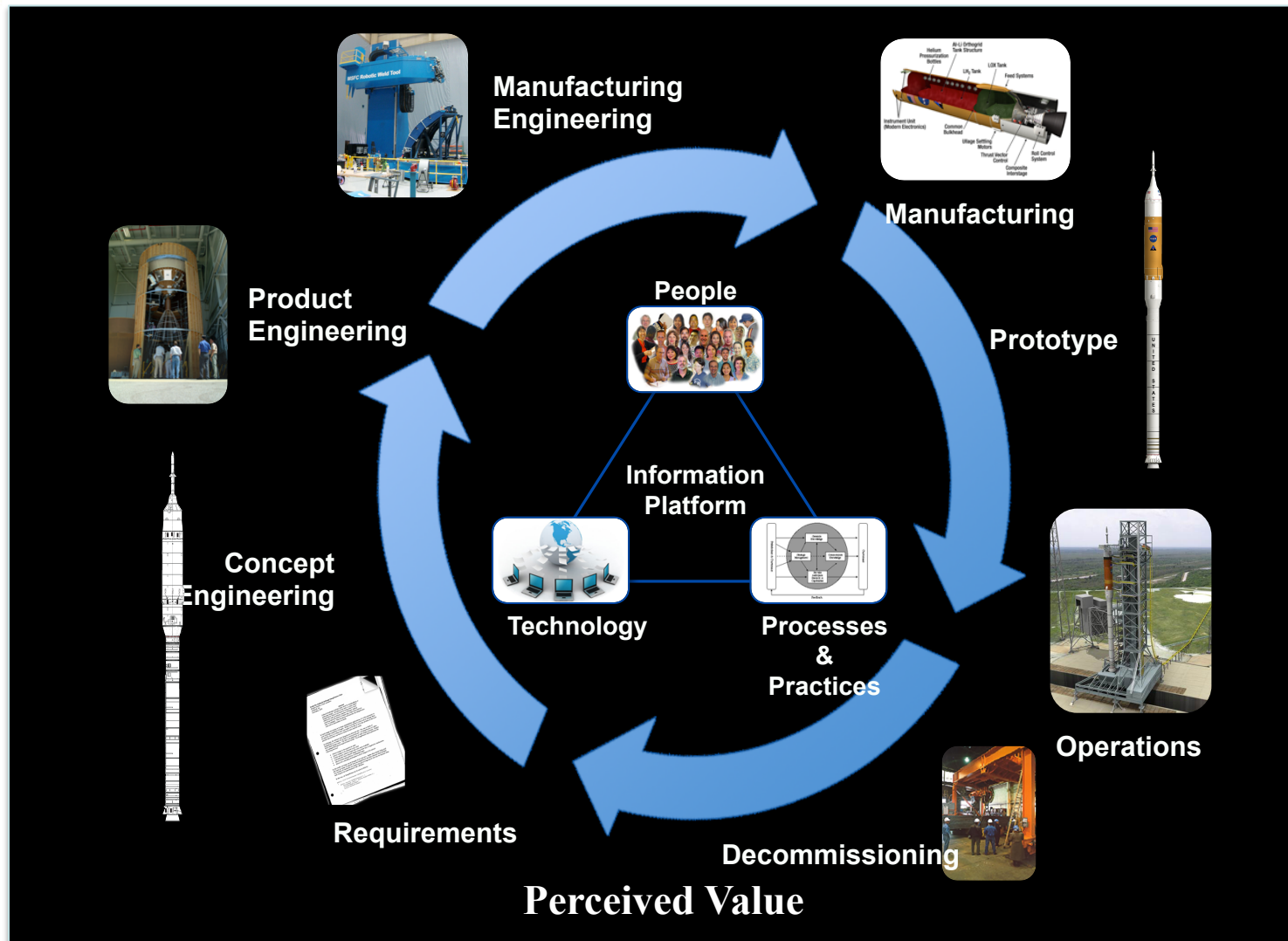


# PLM Model

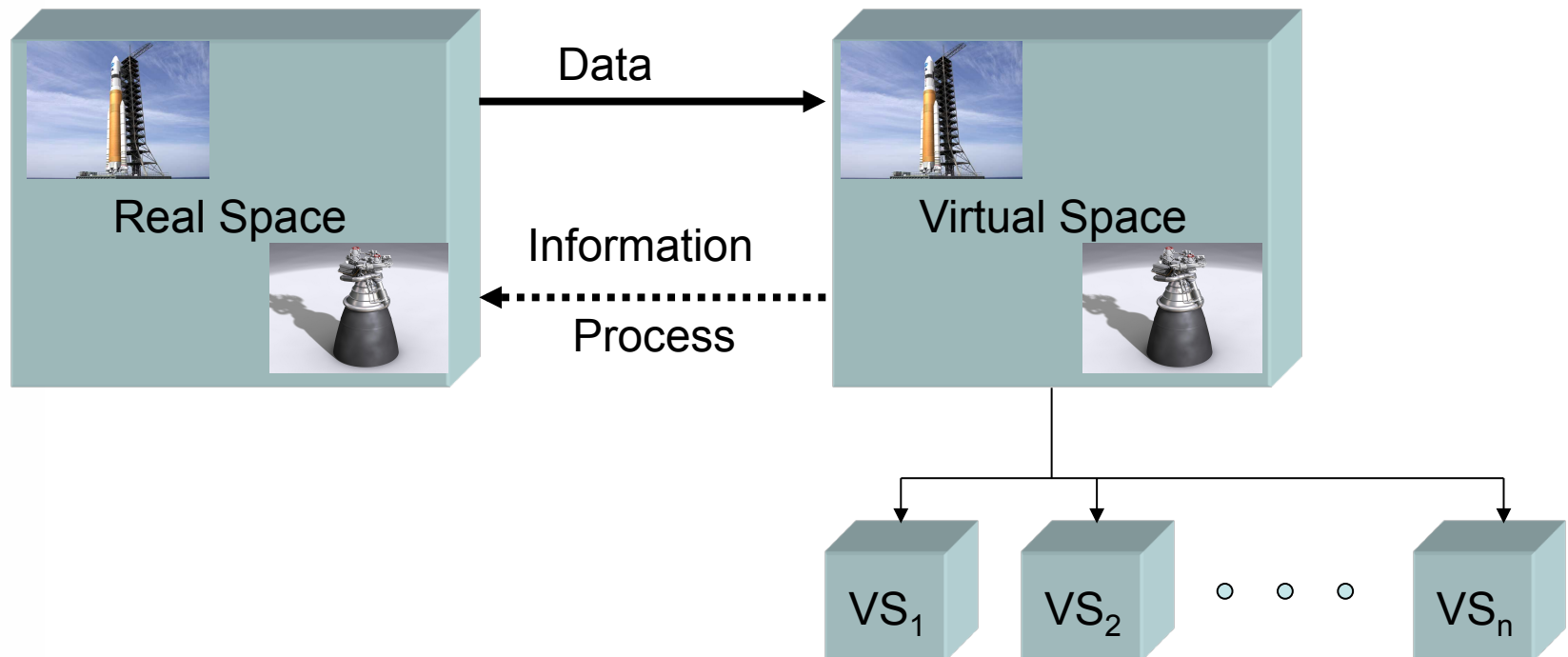


Source: **PLM: Driving the Next Generation of Lean Thinking** (McGraw-Hill, 2006), p. 41

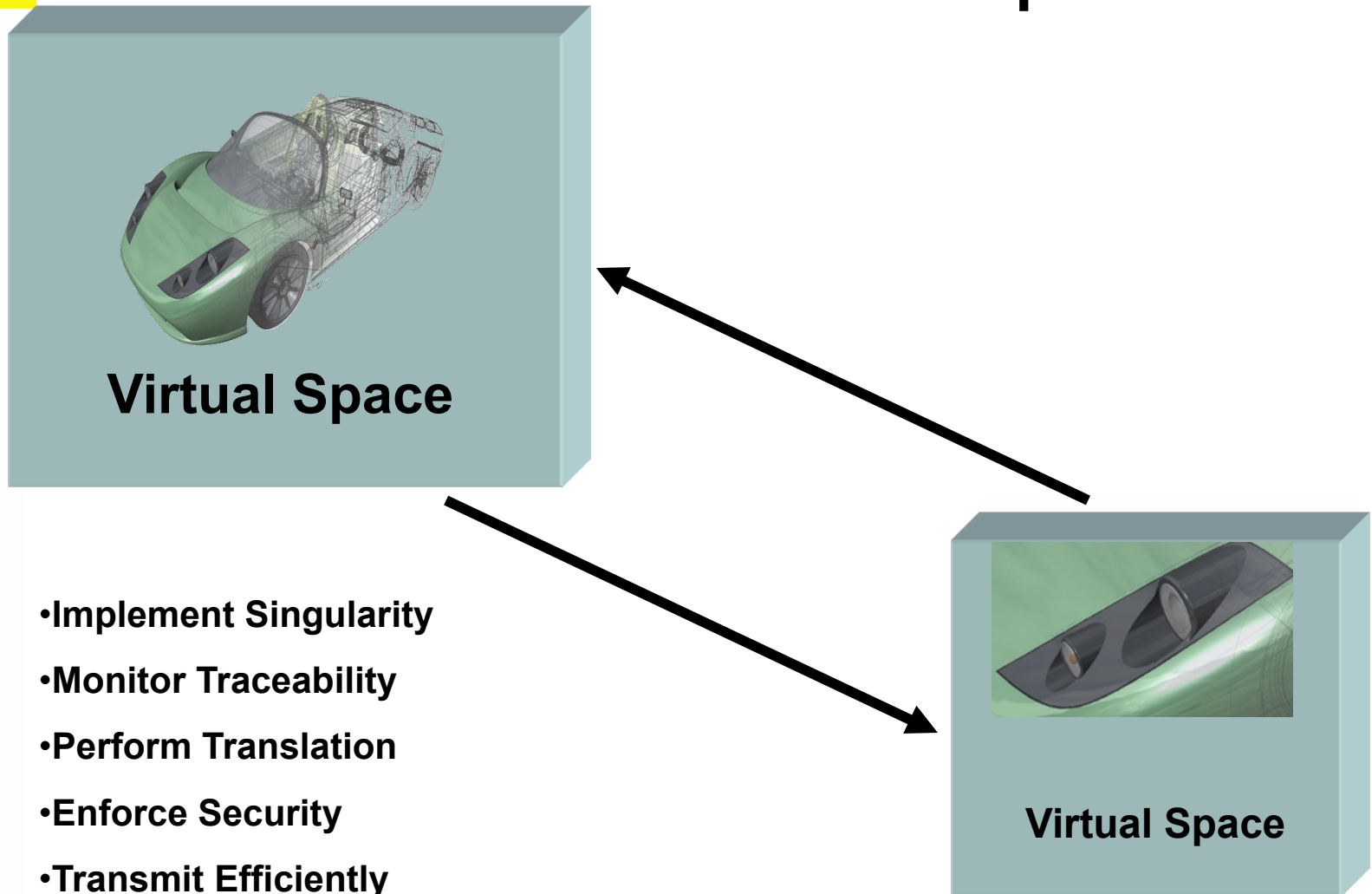
# PLM Model



# Information Mirroring: Physical *and* Virtual Products



# Federated Virtual Space

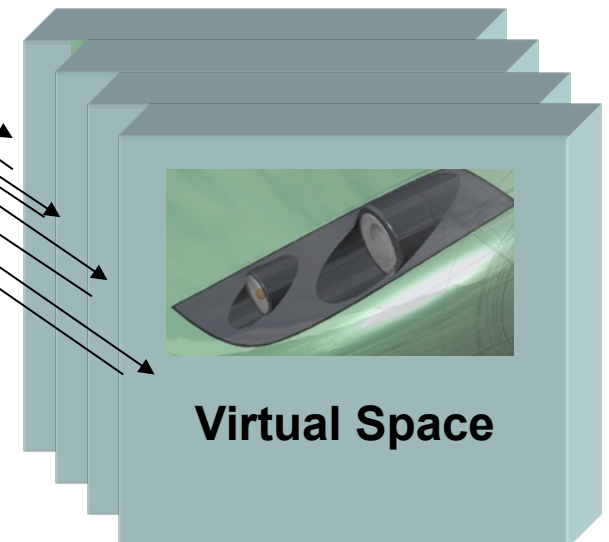
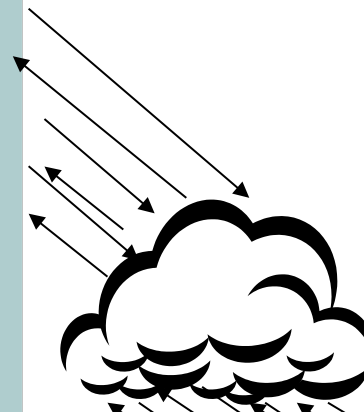


# Federated Virtual Space

- Overall efficiency  $(n*m)-(n+m)$
- Individual efficiency  $n|m \rightarrow 1$

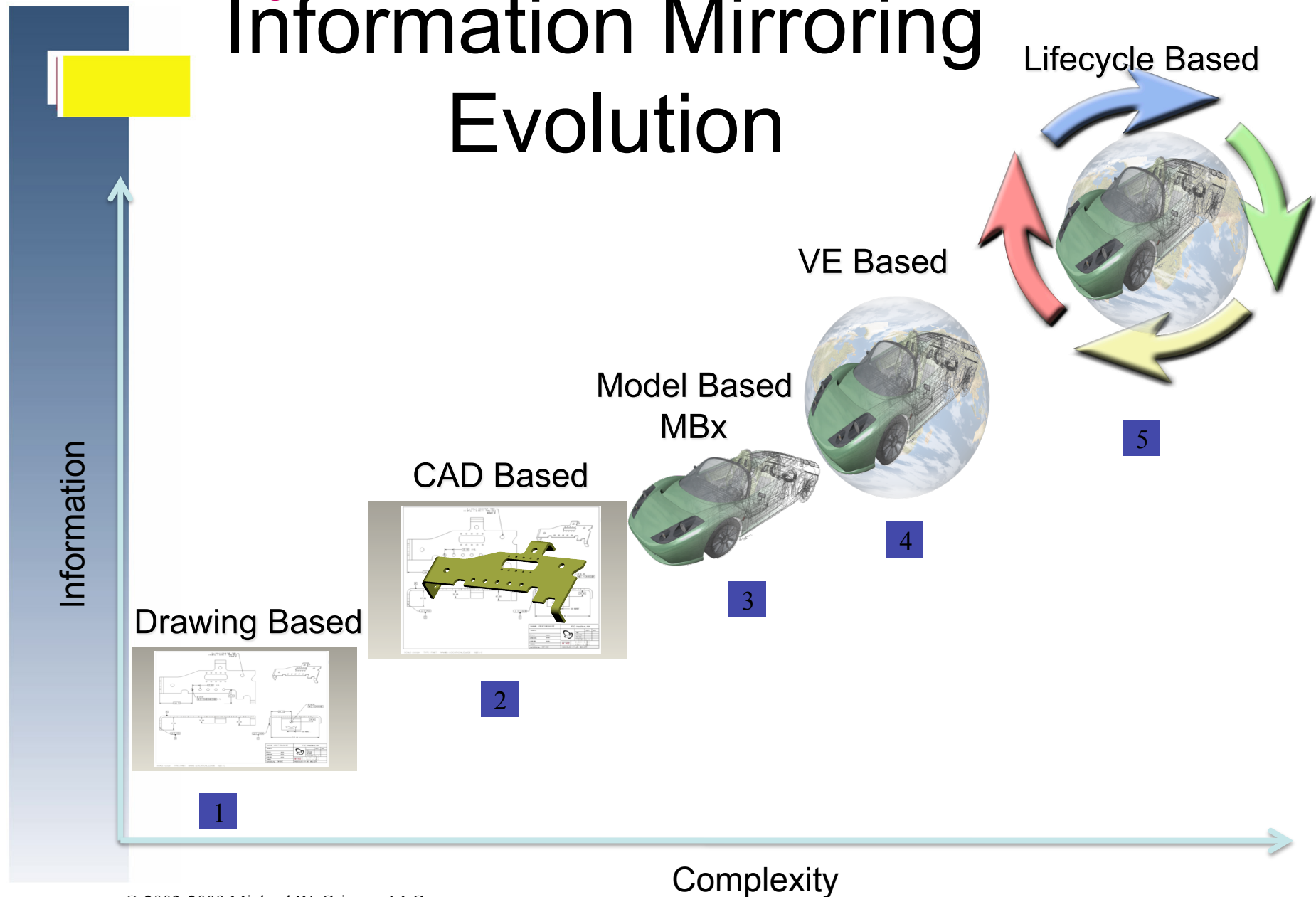


- Implement Singularity
- Monitor Traceability
- Perform Translation
- Enforce Security
- Transmit Efficiently



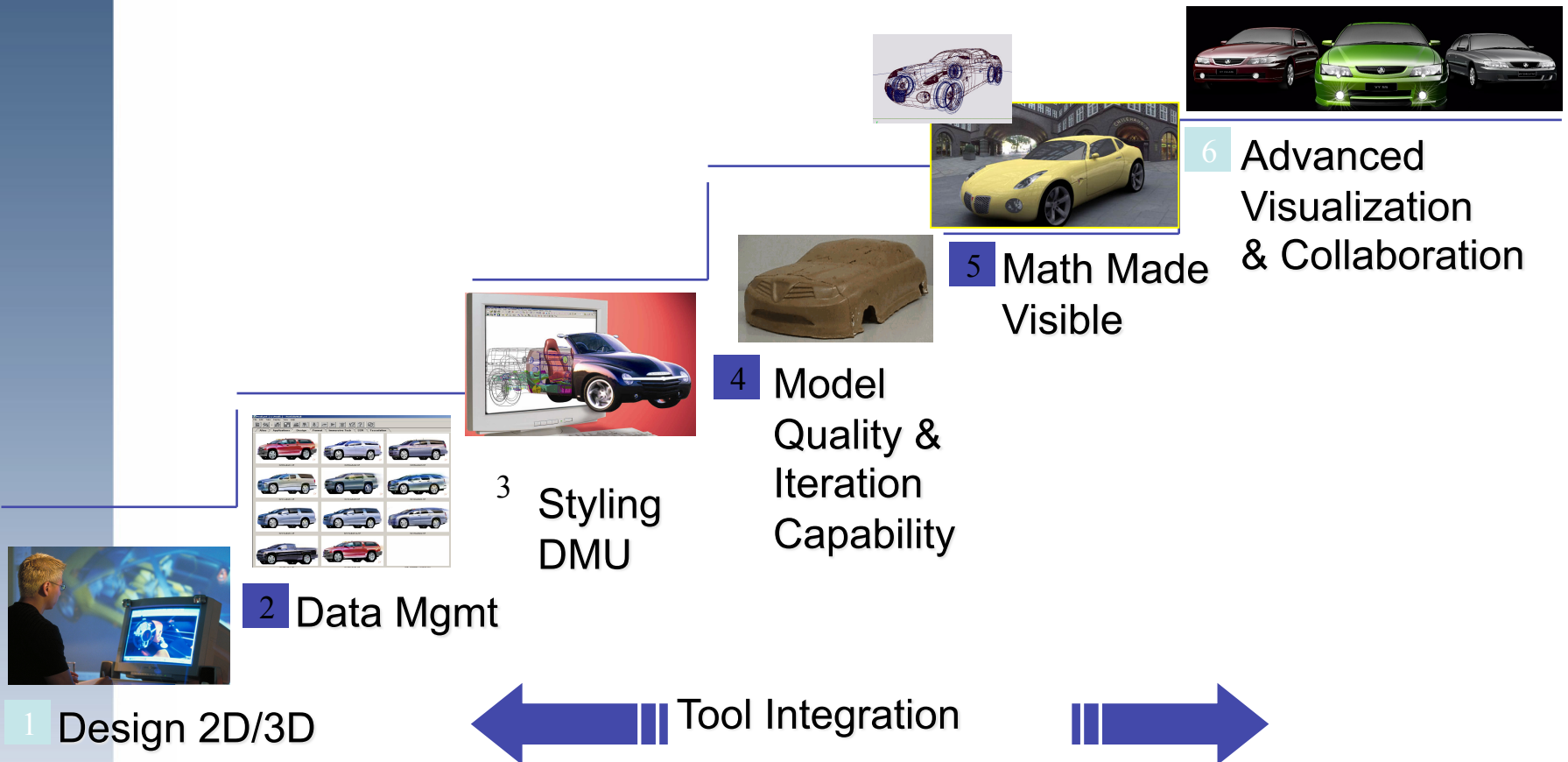
Driving the Next Generation  
Of Lean Thinking

# Information Mirroring Evolution





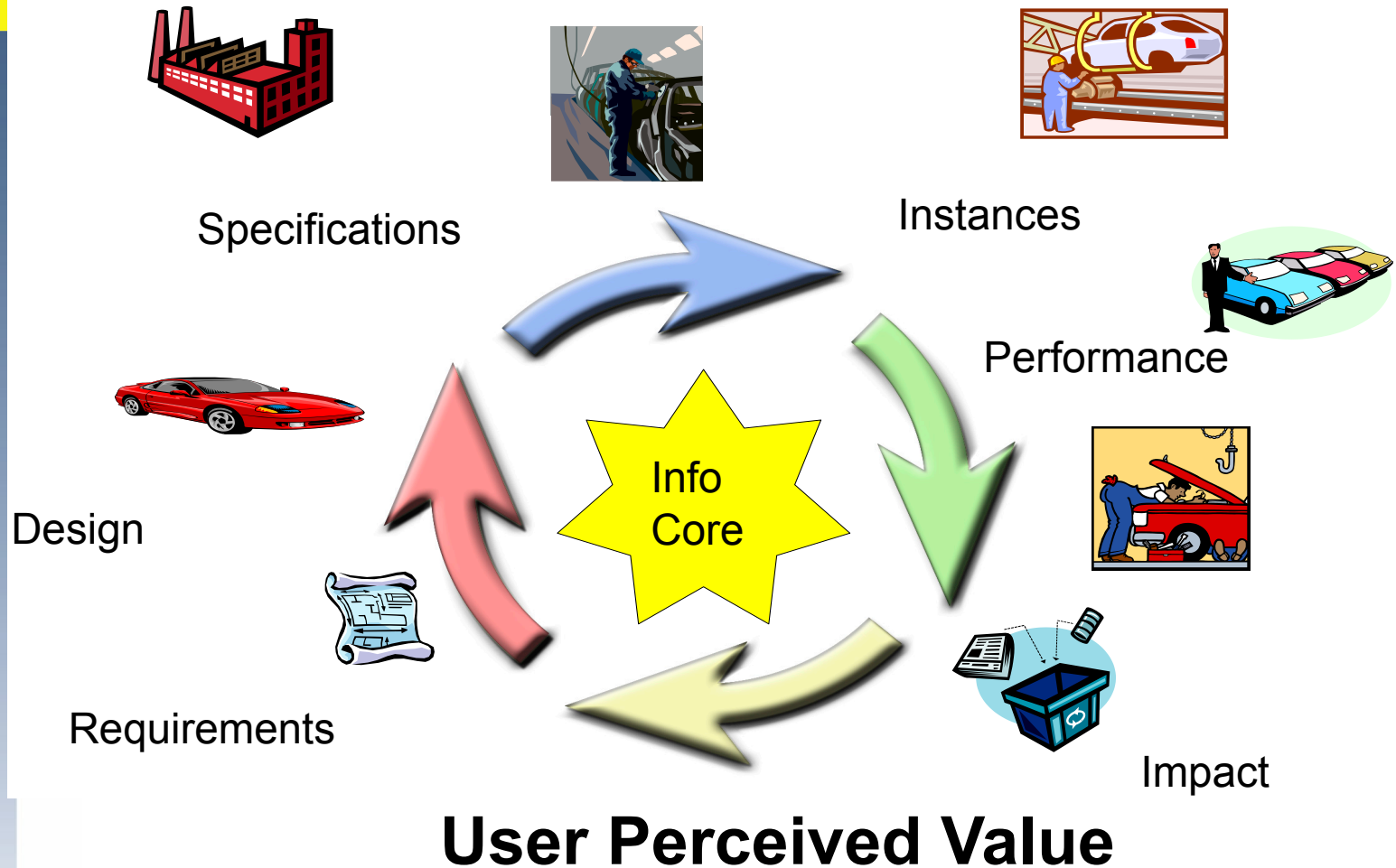
# Example - GM Progression



# Dual Product/PSM Value

- Instantaneous / Simultaneous supply chain (net) availability
- BoP validation (Eng/Mfg)
- Longitudinal manufacturing validation
- Sustainment efficiencies
- Product liability mitigation

# PLQ Model

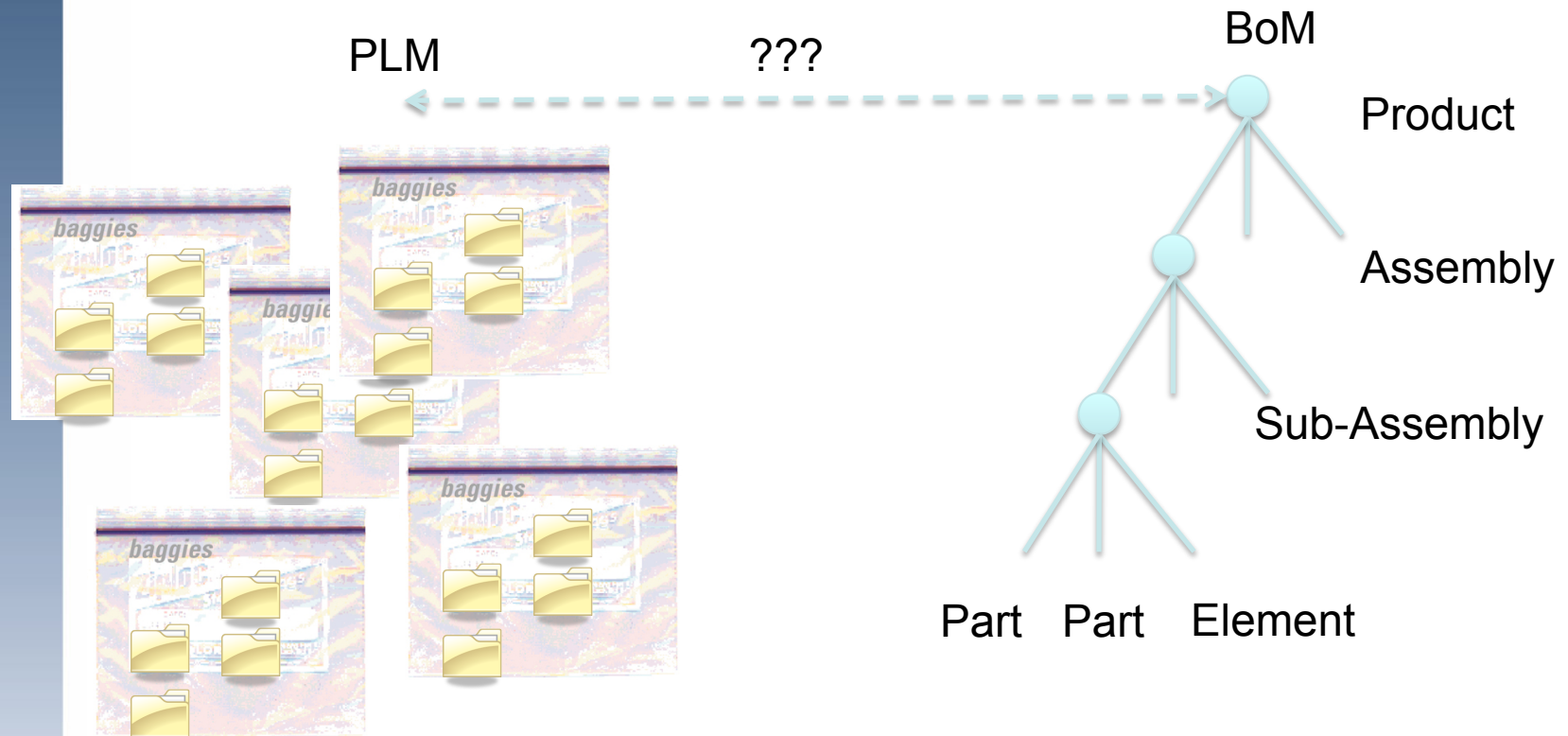


*Product Lifecycle Quality (PLQ): A Framework within  
Product Lifecycle Management (PLM) for Achieving  
Product Quality. IJMTM. Vol 19, Nos 3/4, 2010*

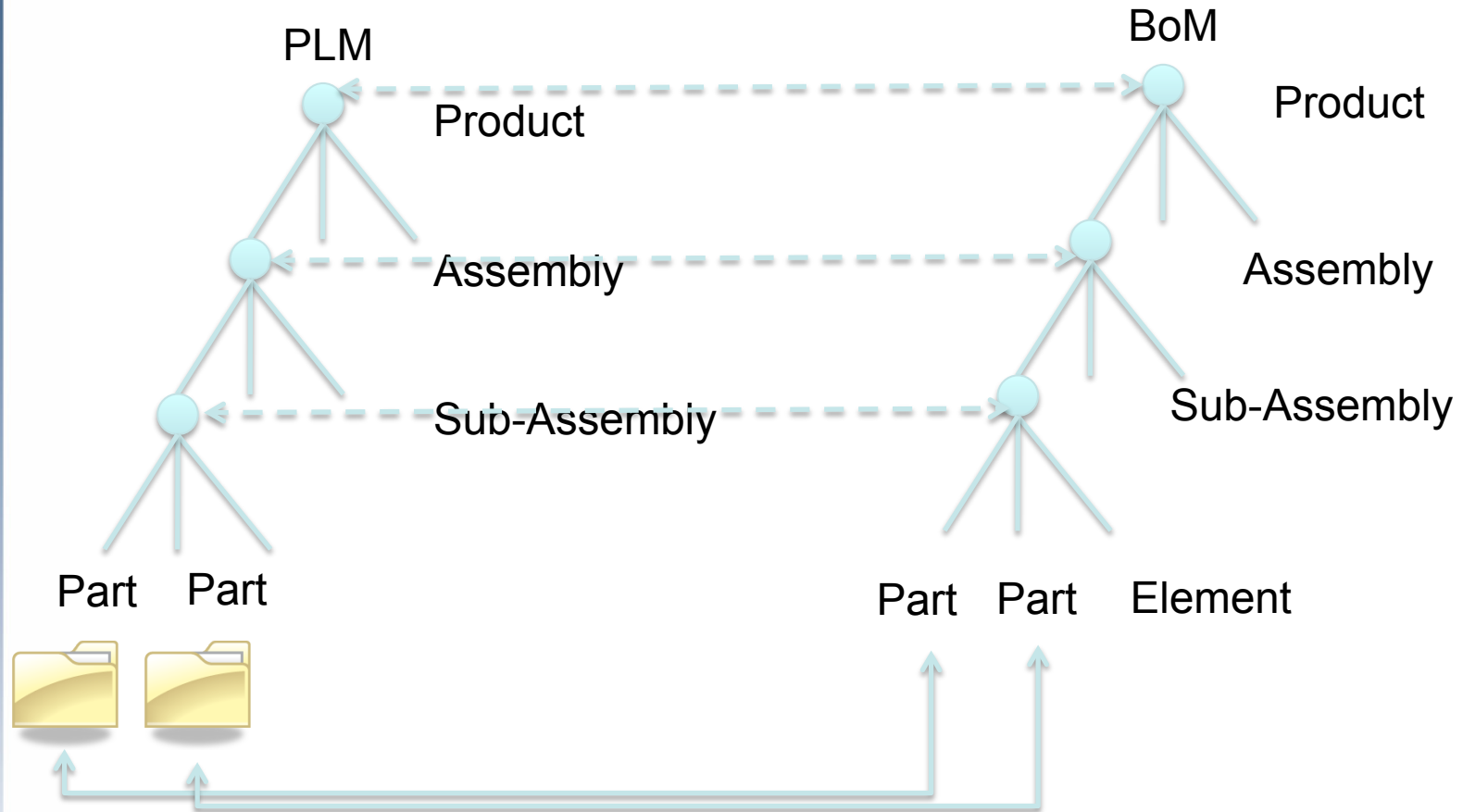
# PLM Informational Structures

Create	Requirements
	Product Structure – CAD/BOM
	Mechatronics – Schematics/Code
	Eng Testing & Analysis
	Product Creation Workflow
Build	Bill of Process
	As-builts
Support	As-maintained
	Bill of Service
	Operational State Changes (OSC)
	Product Operational Instructions (POI)
Dispose	Bill of Disposal

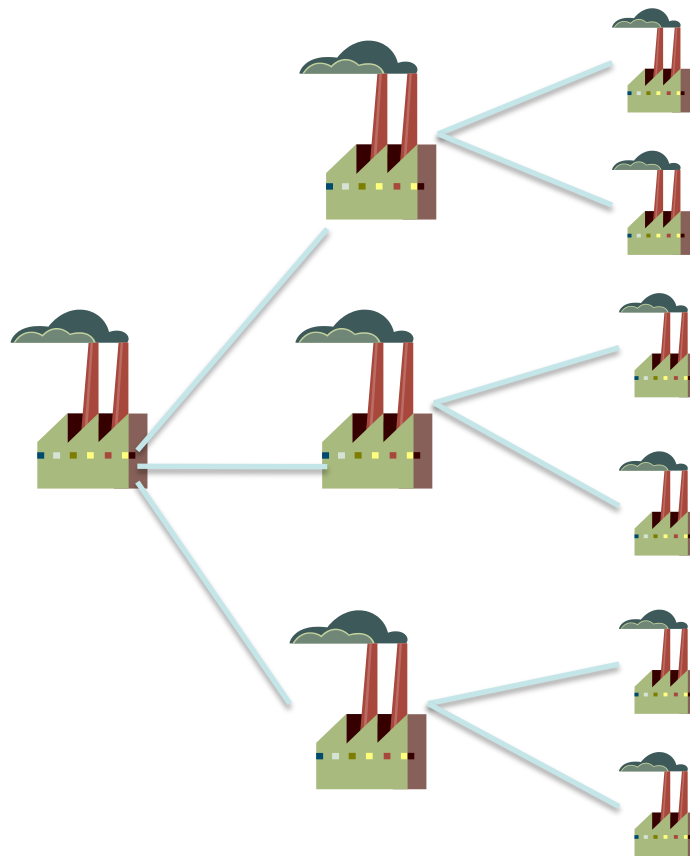
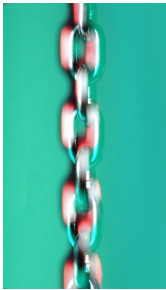
# Current Model to BoM Correspondence



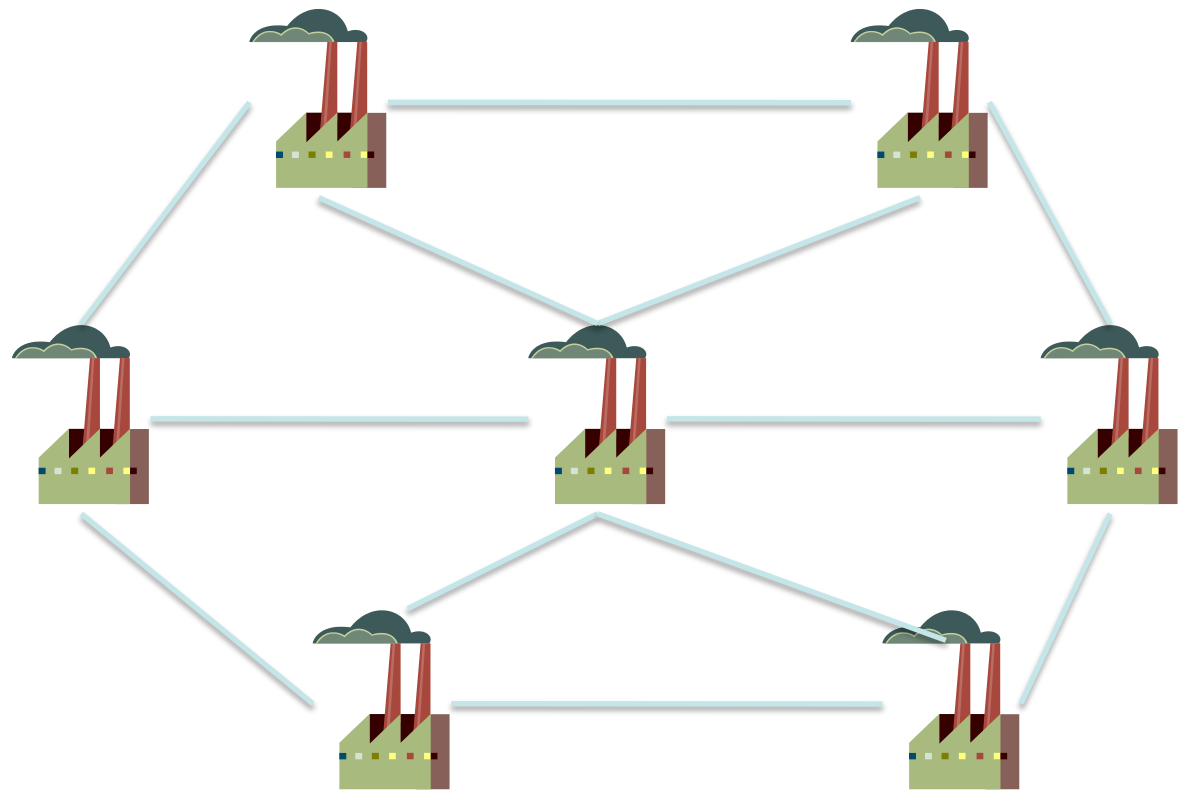
# Desired Model to BoM Correspondence



# Supply Chain



# Supply Net







# Supply Chain vs. Net



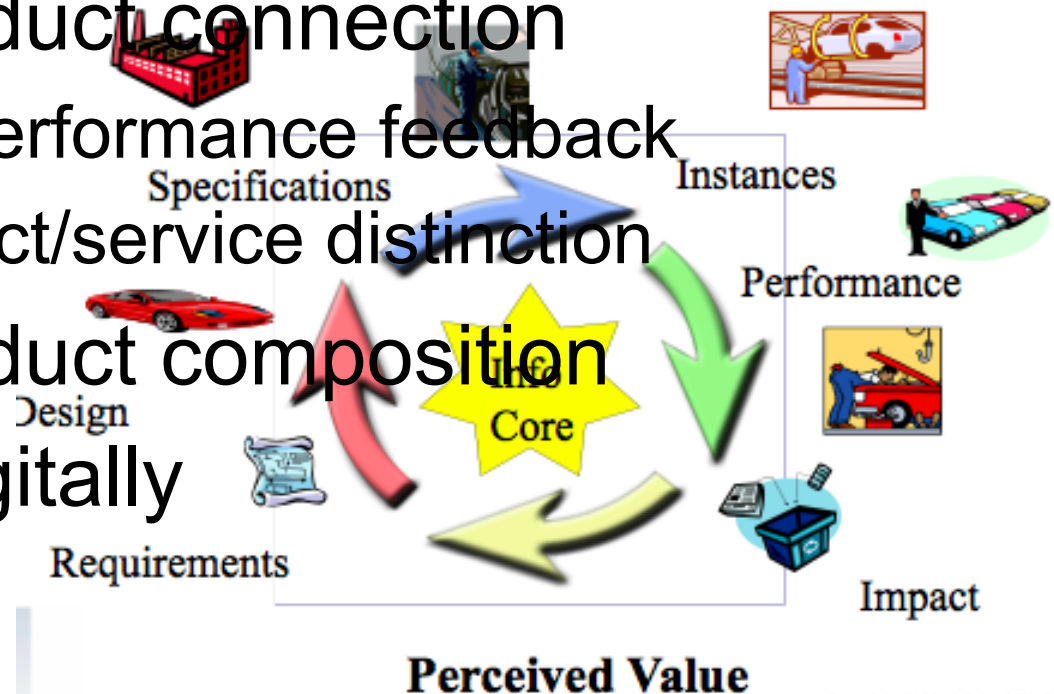
Chain	Net
Materials based	Digital based
Low visibility	High visibility
Sequential	Integrative
IS int – None to low	IS int – med to high
Product precedes info	Info precedes product

# Supply Net Benefits

- Time Savings – Labor & Calendar
- Resource Savings
- Early issue identification
- Fosters integrative approach
- Designs can remain open longer
- Long term view of product
- Product knowledge retention

# Re-Think Products

- Revisit meeting customer perceived value
- Extend product connection
  - Develop performance feedback
  - Blur product/service distinction
- Extend product composition
- Develop digitally



Copyright 2009, Michael W. Grier

# Required Turbulence Skills

- Leadership
- Sensemaking
- Team building
- Morale management
- Communication

# People

- Reassess skills *and* temperament
  - MH4S
  - W4F
- Educate
- If you don't trust, don't keep
- De-silo organizations
- Find reasons to cross-pollinate
- Cut more than less

# Technology - Users

- Keep abreast of advances
- Reappraise and update strategic plans
- Look for quantum leaps
- Negotiate with future in mind

# Technology - Providers

- Invest in customers
  - Advise not abandon
  - Create innovative revenue models
- Time to educate
- Create consortiums
- R&D for new markets
- Network

Driving the Next Generation  
Of Lean Thinking

# Bridging the Gap







# Virtually Perfect:

Driving Innovative and Lean Products through PLM

- Virtually Priceless
- Virtually Real
- Virtually Human
- Virtually Informed
- Virtually Present
- Virtually Connected



Source: Delmia Corporation

**Driving the Next Generation  
Of Lean Thinking**



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